# G.A.I.C. September 18, 2008

<u>Attendees:</u> Brent Hoffman, James Lamphere, Dennis Meyer, Diane Gonzolas, Michelle Zuhlke, Dan Nolte, Brian Pillard, Don Herz, Terry Lowe, and Doug Thomas

# **Approval Of Minutes:**

The minutes for both the May and July meetings were approved with no changes.

#### **Statistics:**

## Web Trends (NT Stats)

Total NT Server hits in the month of July were 12,642,797, which dropped nearly 400,000 hits in August to 12,220,934 total hits. Veteran's Services nearly doubled their total hits from the prior month with a total of 1,098 hits in August which was an increase of 84.85%. County Budget increased 57.71% to a total of 1,198 hits for the month. The County Extension Office and the Fire Department had increases for the month exceeding 27%. Property Management had a decrease of 28.68% in hits to a monthly total of 475. City Finance also dropped by 27.95% in hits to an August total of 20,328. The twelve surrounding townships combined had a decrease of 6.87% from July to August, but the town of Hickman had an increase of 56.64% with a total of 719 hits.

## **Mainframe**

The Multiprise Web hits in July totaled 451,414, and dropped back down to a total of 417,643 for the month of August.

#### **IMS/Images**

The IMS/Image Server hits in July totaled 811,524, and decreased to a total of 711,258 hits for the month of August.

## **CJIS**

The month of July shows an all time high total of 2,694,622 hits with 60,058 Accident Reports and 4,059 Criminal History Checks for the month. During the month of August there were 34,620 Accident Reports and 3,555 Criminal History Checks with total hits reaching 2,651,456.

#### Contractor Hits

Contractor Hits totaled 18,346 in the month of July and in August dropped to 15,761 total hits.

## User Sessions

Total User Sessions in August were 452,443, with a daily average use of 14,594.

## **ePayments:**

## Individual Verisign Activity

On the revenue side, August had total collections of \$208,084.86 from 5,423 non-tax transactions. Animal license renewals had 263 transactions with total collections of \$6,816, and figures much higher for the year 2008. A total of \$12,605 was collected on line for 723 paid parking ticket transactions. We have seen a drop this year in parking ticket transactions, but we have fewer PSOs on the street. There were 20 monthly parking cards totaling \$1,431.55 and 13 parking debit cards totaling \$500. There were 2,190 Event Parking transactions that totaled \$38,162. A total of \$5,420 was collected from 542 on line Criminal History checks. Season Swimming Pool Pass sales were down this year. We should have some sales in November and December with the holidays. Water/Sewer collections totaled \$143,150.31 from 1,672 on line transactions.

## **Epos Activity - County Property Taxes**

County Property taxes totaled \$500,634.62 from 276 transactions.

## **Verisign Summary Activity**

Total Verisign collections in August for the City were \$208,084.86 and the County's collections totaled \$500,634.62, with a combined total of \$708,719.48 from 5,699 paid transactions.

## **Golf On Line Tee Time System:**

On Line Tee Time Reservations went live on Monday for Pioneers Golf Course. Everything seems to be working well with the new system, so plans are to launch the other golf courses in mid October.

#### **Union Bank Debit Card Problems:**

We have not heard of any more problems with the Union Bank Visa Debit card being rejected since Visa changed the bad code.

#### **Disaster Registry:**

Terry has been working with Delayne Peck from Lincoln Area Agency on Aging and Doug Ahlberg with Emergency Management on the Disaster Registry. We have completed the design coding of the citizen web interface to the new application that will assist first responders to locate and rescue the frail, elderly, and special needs citizens in times of disasters. This application will include data, images, GIS mapping, aerials, and will have a wireless mobile access component. We may have a demonstration of the Disaster Registry at our next meeting.

#### **Next Meeting:**

November 19, 2008